



We will be initiating steps to help protect the health and safety of our members, our employees and their families, and our communities as the Coronavirus (COVID-19) pandemic continues. Therefore, we are suspending lobby services at all our offices starting Thursday, March 19.

● **Our drive-thru lanes will be open with new hours, which can be accessed by car or pedestrian. All night deposit drop boxes will also be attended to, the same as previously, and our ATMs will be maintained.** Remember to watch for the Alliance One or CO-OP logo on surcharge free ATMs both here at home and across the country. To learn of these fee-free additional ATM locations, please visit <https://www.allianceone.coop>. or <https://co-opcreditunions.org/>

● Our **Virtual Branch** on-line banking and **Mobile App** services include: transferring money, making payments, view transactions, check balances, depositing checks, and applying for loans. These services are available to you 24 hours each day, 7 days a week. Visit www.newcu.org for more information and enrollment.

● **Our Automated Response Teller** number is 1-800-448-2276.

● You can **apply for your loan** on line at: www.newcu.org or contact one of our Loan Specialists. Oconto Falls: 920-848-2793 Suring: 920-842-4661 Oconto: 920-835-9718 Peshtigo: 715-582-4002

If you need additional help getting set up for these services, or have a special request contact one of our helpful Member Service Representatives at **1-800-924-1250**.

N.E.W. Credit Union has always believed in the philosophy of “people helping people” and is dedicated to serving our communities. It is because of this we feel the need to take these actions. Thank you for your loyalty and your patience during this stressful time.

Please watch our website and Facebook page for further notices.

Oconto Office:

Drive-up Hours:

Monday - Friday: 8:00 am - 4:30 pm

Oconto Falls Office:

Drive-up Hours:

Monday - Thursday: 8:00 am - 4:30 pm

Friday: 8:00 am - 4:30 pm

Suring & Peshtigo Office:

Drive-up Hours:

Monday - Friday: 8:30 am - 4:30 pm